



QUALITY POLICY STATEMENT

Beacon Offshore Ltd. was established in 2006 and provides subsea inspection, repair and maintenance services to the offshore oil & gas, merchant shipping and marine civil engineering industries. We are headquartered in Pinthong Industrial Estate on the Eastern Seaboard of Thailand and perform our services throughout Thailand and South East Asia.

Quality is important to our business because we value our customers. We strive to provide our customers with products and services that meet or exceed their expectations.

We are committed to continuous improvement and have established a Quality Management System that provides a framework for measuring and improving our performance.

We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business:


- regular gathering and monitoring of customer feedback
- a customer complaints procedure
- selection and performance monitoring of suppliers against set criteria
- training and development for our employees
- regular audit of our internal processes
- measurable quality objectives, which reflect our business aims
- management reviews of audit results, customer feedback and complaints

Our internal procedures are reviewed regularly and are held in a Quality Manual, which is made available to all employees.

This policy is posted on the Company Notice Board and a copy is given to all new staff as part of staff induction.

Although the Managing Director has ultimate responsibility for Quality, all employees have a responsibility within their own areas of work to help ensure that Quality is embedded within the whole of the company.

Stuart Paul Walker
General Manager

 Beacon Offshore Ltd.	
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